

REFUND POLICY

At Cornerstone Supplies, we want our professional customers to have a smooth and confident purchasing experience.

Refunds will be granted under the following terms:

- Products returned in accordance with the Return Policy and found to be in acceptable condition will be refunded to the original payment method.
- Refunds will exclude shipping fees unless the product was damaged, defective, or incorrectly shipped.
- If the purchase was made through financing or credit terms, refunds will be processed in coordination with our financial team per registered agreements.
- Store credits or exchanges may be offered at our discretion for certain returned items.
- Refund processing time after receipt of the returned product is typically 7-14 business days.
- Items lost in transit during returns must be reported within 14 days; otherwise, refunds cannot be guaranteed.

For any questions regarding refunds, please contact nilton@cornerstone.supplies.com.



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