

# RETURN POLICY

Thank you for choosing **Cornerstone Supplies**. We stand behind the quality of our construction materials and want you to be satisfied with your purchase. If you are not completely satisfied, you may return most items within 30 days of receipt for a refund or exchange, subject to the following conditions:

- Returns must be unused, in original packaging, and in a resalable condition.
- Proof of purchase (receipt or order confirmation) is required for all returns.
- Custom orders, special orders, and certain construction materials not eligible for return will be clearly marked as non-returnable.
- Claims for damaged or defective goods must be reported within 48 hours of delivery with photographic evidence.
- Some items, such as heavy equipment or perishables, may have different return terms—please refer to product-specific policies.
- Return shipping costs are the responsibility of the customer unless the return is due to defective or incorrect items shipped.

## Return Process:

1. Contact [[nilton@cornerstone.supplies.com](mailto:nilton@cornerstone.supplies.com)] with your order number and reason for return.
2. Upon approval, you will receive a Return Merchandise Authorization (RMA) number and instructions.
3. Package the item securely with all original packaging and documentation.
4. Ship the product back using the provided return label or your preferred carrier.

Returns will be inspected upon receipt. Refunds will be issued within 7-14 business days after approval. We reserve the right to reject returns that do not comply with the policy.



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SUPPLIES